

VISION

**Vibrant Futures** through Employment, Skills & Support

VALUES

Respect    Integrity    Collaboration    Courage    Innovation

PURPOSE

To champion and support people with a disability in their choices, based on principles of opportunity, participation, inclusion and equality.

## Strategic Priorities

1

Broad Australia wide presence across all States and Territories delivering workforce solutions for businesses; and pathways to careers and independence for individuals.

- Embed services in the Northern Territory and New South Wales
- Continue with regional expansion across our existing states and territories
- Extend services into Western Australia

2

High quality workforce participation programs delivered in an integrated manner with transition support initiatives, supporting businesses to thrive and people to live with dignity and hope.

- Expand our Disability Employment Services footprint through the 2023 tender process
- Embed and maximise our collaboration efforts within the IntoWork Australia Group, with particular focus on Workforce Australia
- Explore innovative and supportive social enterprise that support participant goals and develop long- terms skills

- 3** Collaborate nationally and internationally driving a positive social impact whilst minimising our environmental footprint.

  - Explore relevant and timely partnership opportunities
  - Explore partnership opportunities with leading educational institutes that support new and emerging models and services for people with disability
  - Establish international partnerships with organisations that share our values and passion for best practice
  
- 4** Develop and/or source responsive and relevant technology systems that support best practice for participants, staff and our broader customers and stakeholders.

  - Undertake a whole-of-business review of our ongoing needs, ensuring fit for purpose and scalable systems to meet future demand
  - Explore new and emerging ways to engage and connect with our participants, stakeholders, and communities digitally
  
- 5** Develop a unique and innovative strategy for the attraction, retention and development of staff that supports longevity, growth, and quality service delivery that is aligned to Interact’s culture and values.

  - Review and develop an end-to-end people strategy that attracts and retains a highly skilled and engaged workforce
  - Explore international programs that support skilled and semi-skilled migration with focus on individuals who align with our core values
  
- 6** Ensure long-term economic sustainability that responds to market trends, risks and opportunities.

  - Explore new funding diversification opportunities, including housing and social enterprise
  - Explore relevant and timely merger and acquisition opportunities
  - Continue to identify opportunities to improve effectiveness and efficiencies

**This document is released and approved as follows:**

Version	Date	Nature of Changes	Approved by
1.0	25/11/2022	Original release	Chief Executive Officer